

### General

- All guests must report to the reception or the campsite owners upon arrival.
- During the low and mid-season, reception is open from 09:00 to 11:00 and from 15:00 to 17:00. During the high season, reception is open from 08:00 to 12:00 and from 14:00 to 18:00.
- Visitors are welcome and must be registered in advance. Visiting hours are from 08:00 to 21:00. Visitors must park their car outside the campsite. A fee per person is required. Visitors may use all facilities.
- Quiet hours on the campsite are from 22:00 to 07:00.
- If you return to the campsite after 22:00, please park your car at the entrance in the designated parking spaces.
- One vehicle is allowed per pitch. A second vehicle must be parked outside the campsite.
- Campsite guests may use the swimming pool between 09:30 and 20:00. Use of the pool is at your own risk, and children must be supervised by their parents at all times.
- Parents must ensure that their children do not use the sanitary facilities as a playground and leave them clean. Showers are not meant for warming up!
- Open fires or fire pits are not allowed anywhere on the premises. Charcoal BBQs are not allowed.
- Do not leave any rubbish lying around the campsite. Household waste must be separated as much as possible and placed in closed bags in the containers located at the entrance of the campsite.
- We kindly ask our guests to switch off the air conditioning when leaving their pitch.

### Arrival and Departure

- Arrival time for a camping pitch is between 14:00 and 17:00. Arrival time for rental accommodation is between 15:00 and 18:00.
- Departure time for a camping pitch is before 11:00, and all guests must leave the campsite before 11:00. Departure time for rental accommodation is before 10:00.

### Pets – dogs

- Dogs are allowed, provided they are registered in advance, with a maximum of 2 per pitch. Dogs must be kept on a leash at all times, and all waste must be cleaned up immediately. Dogs must not cause any nuisance to other guests. Dogs must be walked outside the campsite. It is not permitted to leave your pet alone in a car, tent or caravan.

### Other provisions

- Flying drones is prohibited. A drone violates privacy laws.
- It is not permitted to charge an electric vehicle on the pitch.
- Staying at Camping du Château is at your own risk. The campsite cannot be held liable in case of theft, loss, damage or injury of any kind.
- In all situations not covered by these rules, the campsite owners will decide.

We wish you a pleasant stay!

If you have any questions or issues, please let us know.