

Reservation and Deposit

The reservation is final once the deposit of 50% of the total accommodation costs has been paid within one week after making the reservation. The remaining balance must be paid no later than 7 days prior to arrival.

Camping du Château reserves the right to refuse or cancel a reservation at any time, without stating any reason.

Liability

Staying at Camping du Château is at your own risk. Camping du Château cannot be held liable in the event of theft, loss, damage, or injury of any kind.

Cancellation Policy

If you wish to cancel, you must notify us in writing.

- Up to 30 days before the arrival date, you may cancel the reservation. You will receive confirmation within three working days.
- For cancellations less than 30 days and more than 7 days before arrival, the deposit will not be refunded.
- For cancellations less than 7 days before arrival, the full rental amount will be charged.
- No refunds will be issued in case of early departure or late arrival compared to the reserved dates.
- Reservation fees are non-refundable in case of cancellation.

Arrival and Departure Times**Arrival time:**

- Camping pitch: between 14:00 and 18:00
- Rental accommodation: between 15:00 and 18:00

Departure time:

- Camping pitch: before 11:00
- Rental accommodation: before 10:00

Final Cleaning and Deposit

For rental accommodations, final cleaning is mandatory and charged as a fixed fee. The cost is €50 per rental accommodation. A security deposit is required upon arrival for each rental accommodation.

The tenant is obliged to use the accommodation properly and leave it tidy and broom-clean. At the end of the stay, the tenant is kindly requested to report if any household items need to be replaced.

Dogs

Dogs are allowed, provided they are registered in advance and with a maximum of 2 per pitch.

Dogs must be kept on a leash at all times, and all waste must be cleaned up immediately. Dogs must not cause any nuisance to other guests. Dogs must be walked outside the campsite. It is not permitted to leave your dog alone in a car or camping unit.

Swimming Pool

Guests of Camping du Château may use the swimming pool during the posted opening hours. Use of the pool is entirely at your own risk. Camping du Château does not provide

lifeguard supervision and accepts no liability for the use of the pool. Parents or guardians are responsible for supervising children.

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